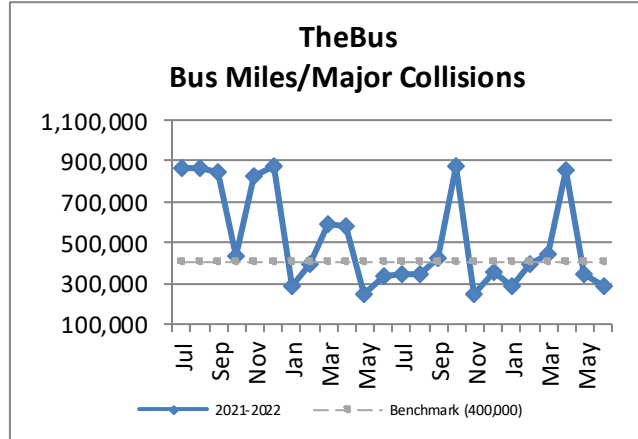
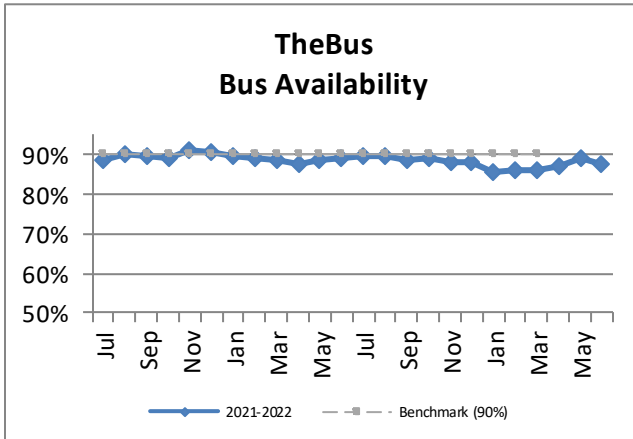
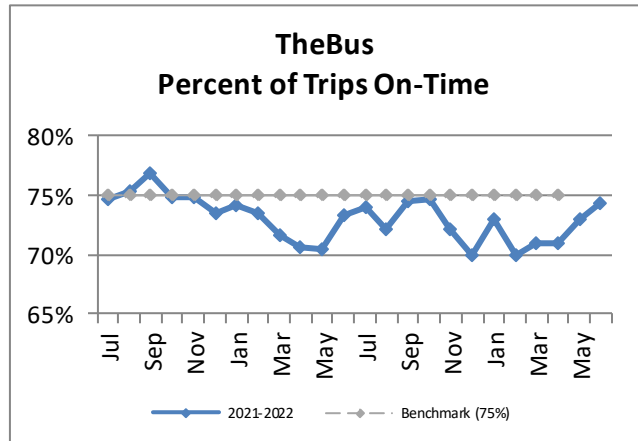
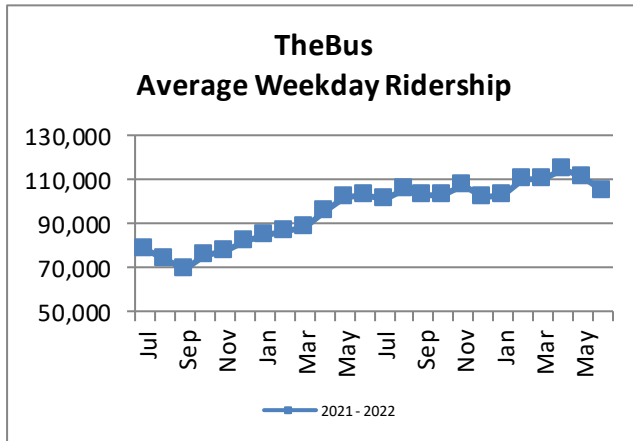


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending June FY 2022**

Key Performance Indicators (KPI)	June FY 2022	June FY 2021	June FY 2019 Pre-Covid	Percent Change FY 2021-2022	YTD for FY 2022	YTD for FY 2021	June FY 2019 Pre-Covid	Percent Change FY 2021-2022	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	2,860,906	2,813,328	4,700,514	1.7%	34,753,526	27,814,566	61,140,545	24.9%	61,140,545	
Average Weekday Ridership	104,557	102,648	178,214	1.9%	106,430	84,853	189,944	25.43%	189,944	
Percent of Trips On-Time	74.4%	73.3%	74%	1.1%	72.5%	74%	71%	-1.18%	71.23%	75%
Bus Availability	87.8%	89%	91.4%	-1%	87.9%	89.3%	91%	-1%	91%	90%
Bus Miles/Major Collisions	283,841	336,574	883,503	-15.67%	425,179	594,112	289,946	-28.43%	398,688	400,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					1.96	2.56	1.90	-23.44%	1.75	3.00
Bus Miles/Mechanical Road Calls	12,522	10,857	10,097	15.34%	11,734	11,487	11,336	2.1%	11,336	10,000
Spare Ratio	31.27%	52.56%	19.60%	-21.29%	49.61%	58%	20.2%	-8%	20.2%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	0%	99%	100%	100%	-1%	100%	100%
Percent Maintained Pullouts	99.42%	99.63%	98.6%	-0.58%	99.5%	99.5%	99.2%	-0.5%	99.18%	100%
Cost per Service Hour*	\$166.52	\$147.28	\$133.46	13%	\$149.31	\$146.73	\$129.42	2%	\$130.05	\$153.59
Cost per Passenger Trip*	\$7.12	\$6.39	\$3.75	11%	\$6.35	\$7.86	\$3.43	-19.2%	\$3.44	\$7.41
Cost per Mile	\$11.96	\$10.67	\$9.97	12%	\$10.72	\$10.54	\$9.52	2%	\$9.52	
Passenger Trips per Hour*	23.39	23.07	35.59	1.41%	23.53	19.07	38.00	23.40%	37.88	20.7
Farebox Recovery	13.08%	15.14%	23.44%	-13.61%	14.11%	11.46%	26.3%	23.2%	26.28%	27%
Trips per Mile	1.68	1.67	2.66	0%	1.69	1.36	2.78	24.3%	2.77	
Average System Speed	12.77	13.13	12.52	-3%	12.73	13.22	12.72	-3.70%	12.72	
Percent Complete in 30 Days (Customer)	95%	95%	98%	0%	97.7%	96%	97.2%	2%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	11.81	15.96	9.70	-25.97%	12.97	19.13	9.21	-32.22%	9.24	12

*National Transit Data Base (NTD) from urbanized area statistics for large properties



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